

## **KNOW YOUR GOALS**

#### **DEFINE SUCCESS.**

# WHY USE SOCIAL MEDIA?

# **COMMUNICATION AND**

# **TELL A STORY**

#### YOU BUILD LOYALTY BECAUSE YOUR CUSTOMERS LIKE YOU.

Many times we think we need to tell an amazing story from beginning to end.

In reality, it's as simple as going live on Facebook story while you build your bouquets, posting a picture with a deal going on (buy one get one) or sharing a story that touched you that week.

# **CHOOSE YOUR PLATFORMS**

It can feel overwhelming trying to choose which social media platform to focus on. All you need is 1 or 2. We recommend Facebook or Instagram as a start.









## **VIDEOS ARE THE FUTURE**

## **DON'T BE AFRAID**

Photo and video continue to be the food for the social platform algorithm. It's important to utilize this as much as you can.

Put your phone, digital camera, whatever you have on your table and film yourself, coworker/employees (with consent) making their bouquets. It's easy as that!

### **BE CONSISTENT**

Showing up is half the battle. This means posting CONSISTENTLY. Once a day, three times a week, whatever it is, be consistent with it.

But also, give yourself grace. It's not the end of the world if you didn't post that day or week!